

§6 right of withdrawal the customer as a consumer:

Right of revocation for consumers

Consumers have a right of withdrawal according to the following conditions, where consumer is any natural Person who enters into a legal transaction for a purpose that can predominantly neither commercial nor their independent vocational activity:

Cancellation policy

The right of withdrawal

You have the right to cancel within fourteen days without giving reasons this contract.

The revocation period is fourteen days from the day on which you or a third party named by you who is not the carrier, the Goods have taken possession or. has.

To exercise your right of cancellation, you must us

Ossaya

Kraus-Touihri Karim

Steinacher Str. 122

D-88339 Bad Waldsee

E-Mail kontakt@ossaya.de

by means of a clear Declaration (e.g. a letter sent by Post, Fax or E-Mail) of your decision to withdraw from this contract, inform. You may use the attached model withdrawal form which is however not mandatory.

Consequences of revocation

If you withdraw from this contract, we have you all payments that we have received from you, including the costs (with the exception of the additional costs arising from the fact that you have chosen a type of delivery other than our offered, most favourable standard delivery) immediately and at the latest within fourteen days from the day repay, on which the notification about your cancellation of this contract with us is received. For this repayment we use the same means of payment as you used for the original transaction, unless you explicitly agreed otherwise; in no case will you be charged fees for this repayment.

We can refuse the repayment until we have received the Goods back or until you have provided proof that you have returned the Goods, whichever is the earlier date.

You have to return the Goods promptly and in any event not later than fourteen days from the day on which you notify us of your withdrawal from this contract to us returned or transferred. The deadline is met if you dispatch the Goods before the expiry of the period of fourteen days.

You bear the direct cost of returning the Goods.

Financed Transactions

If you have financed this contract through a loan and revoke the financed contract, you are no longer bound to the loan contract if both contracts form an economic unit. This is particularly the case if we are simultaneously your lender or if your lender in order to Finance our participation. If the loan effective date of cancellation or the return has already been received, your lender occurs in relation to you regarding the legal effects of withdrawal or return our rights and duties from the financed contract. The latter does not apply if the present contract is the purchase of securities, foreign currency, derivatives or precious metals.

You want to avoid a contractual commitment as far as possible, revoke both contractual declarations separately.

§7 withdrawal form

Model Withdrawal Form

(If you want to cancel the contract, then please fill out this form and send it back to us.)

To :

Ossaya

Kraus-Touihri Karim

Steinacher Str. 122

D-88339 Bad Waldsee

E-Mail Kontakt@ossaya.de

Hereby revoke(s) I/we (*) from my/us (*) concluded contract for the purchase of the following Goods (*)/provision of the following service (*)

Ordered on (*)/received on (*)

Name of the/consumer(s)

Address of the/consumer(s)

Signature of/consumer(s) (only with message on paper)

Date

(*) Delete as appropriate.

§8 warranty

The statutory warranty regulations shall apply.

§9 language of the contract

When contract language is exclusively German.

§10 customer service

Our customer service for questions and complaints is available weekdays from 8:30 to 17:30 clock

Phone: +49 (0) 160 36 89 399

Fax: +49 (0) 7524 40 92 100

E-Mail: Kontakt@ossaya.de

.

State of the terms Mai.2018

Free conditions created by agb.de